

Short/Long Term

We offer care services from as little as 1 hour a week to 24 hours a day. We can deliver support on a short or a long-term basis, and for post-operative care or convalescence.

You may be eligible to financial help towards the cost of home care from the Government. Please ask for details.

- From one hour to 24 hours a day care. We provide care, companionship, cooking and outings.

- **CQC Government's Own Inspectors) have awarded us 3 star excellence, the highest accolade in the care agency industry.**

- We come to your home at a time that suits you.

...providing support in your home through care and companionship

Available to homes in Horsforth, Cookridge, Moortown, Otley, Rawdon, Bramhope, Skipton & surrounding areas.



Philosophy of Care

We are committed to training and developing all staff to have the understanding, skills, and competence to carry out their roles successfully and happily.

Our aims are:

- to promote the physical, social and psychological well-being of all our clients.
- to create a secure and caring environment.
- to protect and maintain privacy and client autonomy.
- to promote and maintain high standards of care.
- to support and inform relatives and significant others.

Ladies in Waiting is registered with the Commission for Social Care Inspection, and operates to the highest standards

"Our mature and discerning carers, do develop a long term relationship with our clients and their families."

Available to homes in Ilkley, Guiseley, Bingley, Baildon, Saltaire, Shipley, Skipton & surrounding areas.


LadiesinWaiting

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www.crabtreecarehomes.co.uk



The care agency with a difference.

...providing support in your home through care and companionship


LadiesinWaiting

The Care Quality Commission (CQC) is the Government independent inspector & regulator who has rated Ladies In Waiting as providing 3* Excellent Service to clients



Caring for You in Your Home

Ladies in Waiting is a care agency, which provides care and companionship to people of any age. We assess the personal needs of each individual, and create a plan to ensure that the best care is provided. Our aim is to maintain the client's independence, dignity and freedom.



Care Services

Ladies in Waiting is proud to be different.

- i) We visit at the time when the client wants.
- ii) We spend 1 hour minimum on each Person Centred visit.
- iii) We have a computer dial-in system, which confirms the arrival and departure time of our mature carers through the use of a unique to the carer, and free to the client, telephone number.
- iv) We pride ourselves on ensuring that the same carers are always sent, & the number of carers we send to any of our clients is never more than 2 or 3.

Ladies in Waiting Provide...

Personal Care

We can provide assistance with bathing, washing, dressing, taking medications, getting up or going to bed. This can be as little or as often as you like - from 1 to 24 hours a day.

Companionship

We provide companionship, just to chat, to go out, or to share interests and hobbies, This can be as infrequent or as often as you like - from 1 to 24 hours a day.

Domestic Assistance

We provide assistance around the home: laundry, meal preparation and cooking, washing up, tidying up, vacuuming, and the collection of prescriptions, pensions etc.

Tradesmen

We can arrange for approved tradesmen to provide services like gardening, decorating, repairs, window and carpet cleaning, etc.

Shopping

Carers are available to either go shopping on your behalf, or, if you prefer, you can go together.

Trips Out

You may have an important appointment, a hospital visit, a wedding to attend, or just want to go out for a drive. We can provide a driver, companionship and the support you need during your trips out.

Night Sleepers

Carers are available to help you get ready for bed, retiring to a nearby bedroom, and wake to assist you during the night, as required. In the morning, they are there to help you get up and prepare breakfast, if needed.



Hospital After-care/Appointment Escorts

Ladies in Waiting are available to accompany you to any Doctors/Outpatients or similar appointments. We can also assist you with your chores, after a stay in hospital.

24-Hour Care/Companionship

24-hour care is available (depending on your requirements and staff availability at the time of enquiry). Care is normally divided into 2 day shifts and a night sleeper. Carers can be with you constantly, or unobtrusively.

On-Call Service

If you do not require regular visits, you may benefit from a phone call (at a time suitable to you) to check you are okay, and to see if you require anything. If a friend or relative can't visit, we can check on a parent for you.

Terminal Care

We provide support for the terminally ill person and their loved ones, in conjunction with other care/nursing teams.